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Important Safety Instructions

Your Risedale is designed for household use by a single user weighing less than 300 lb (136 kg). Any other use will void the warranty.

Instructions and recommendations for safe and proper use are outlined in this User Guide. Read all instructions before using your Risedale.

▲ **DANGER** – To reduce the risk of electrical shock:

Always unplug the Risedale before cleaning.

▲ **WARNING** – To reduce the risk of burns, fire, electric shock or injury to persons:

1. Unplug from the outlet before putting on or taking off parts (where applicable).
2. Always unplug your Risedale before retrieving any object that may have fallen underneath the cushion, or before cleaning.
3. Use your Risedale only for its intended use as described in these instructions. Do not use attachments not recommended by Uplift Technologies (the manufacturer).
4. As with any electrical device, do not use your Risedale in or near water. Never operate your Risedale if it has a damaged cord or plug, or if it is not working properly, if it has been dropped or damaged, or dropped into water.
5. Do not use outdoors.
6. Keep the cord away from heated surfaces.
7. Never drop or insert any object into any opening.
8. Do not attempt to fix electrical or mechanical problems yourself. Risedale should only be serviced by a qualified technician. Contact your dealer for assistance.
9. Do not allow children to play on your Risedale. Continuous lifting and lowering could damage the lift mechanism.
10. Hold on to the arms of the chair when using your Risedale.
11. Consult your physician if you are taking medication, or have certain physical limitations that may impair your ability to operate your Risedale in a safe manner.

SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE.

Welcome

Thank you for choosing the Risedale.

Years of engineering, development and testing have gone into creating your Risedale. Our objective was to bring you the style of furniture you want with the function you need to get up without struggle or pain. I think we've succeeded with the Risedale. On top of that, the Risedale does its job discreetly – no one needs to know the seat lifts, and they probably won't notice.

Constructed of sturdy hardwood and upholstered in durable brocade fabric, your Risedale is a quality piece of furniture you can be proud to display in your home. Its classic wing chair design will always be in style.

Your Risedale is backed by our limited lifetime warranty and our guarantee of satisfaction. Please read this User Guide carefully for instructions on correct assembly and usage, and for more detail on warranty and safety tips. Keep this User Guide for future reference. If you follow the care and use instructions in this User Guide your Risedale should provide you with years of trouble-free service.

Yours very truly,



Michael Speraw
President

Package Contents

You should have all the parts listed below with your Risedale:

Chair

- 4 chair legs
(with extensions screwed on)
- 2 Power Levers
- 2x2" wing screws
- 8 wood screws
- 1 hex key
for tightening screws
- User Guide with Warranty Card attached to back

Please check to see that all parts are included in your package. Contact your dealer if any product parts are missing or damaged. Send in your Warranty Card today to ensure that you are registered.

Specifications

Model: RD01

CSA & C/US Approved.

110VAC 60Hz .5A

US Patent #6,702,383
and #5,316,370.

Other international
patents pending.

Overall

Height:
39"/99cm or 40.5"/103cm*

Width: 27"/69cm

Weight: 64lb/29kg

Capacity: 300lb/136kg

Seat

Height:
17"/43cm or 18.5"/47cm*

Raised:
25.5"/62cm or 27"/66cm*

Depth: 20"/51cm

Width: 19"/48cm

Back

Height: 23.5"/60cm

Width: 20"/51cm

Ottoman (sold separately)

Height:
16.5"/42cm or 18"/46cm*

L x W:
25"/64cm x 19"/48cm

Weight: 22.5lb/10kg

*With leg extensions attached

Assembly Instructions

Choose a clean area to assemble your Risedale.

After the box is removed, flip the chair over. Save the box and all packing materials in case you have to return the chair.



Screw in the legs and tighten with the hex key provided. We advise using the supplied wood screws to secure the legs further.



Note: If any leg will not screw in by hand, do not force it.

Unscrew the leg, check for and clean out any debris in the threaded hole and try again.

Note: The serial number is on the label attached to the bottom of the chair. You may want to note that now and write it on your Warranty Card.



For users shorter than 5'1" remove the leg extensions using the hex key provided.

Assembly cont'd



Flip the chair upright and unfold the wings and back.



Note: plastic ear enters the pocket in the wing.



Lay the chair onto one side, press down on the wing, push in and then tighten the wing screw. Repeat for the other side.

Note: use only the hex key provided to tighten the wing screws. Using a longer hex key or ratchet may damage the chair.



The Power Lever may be installed on the left or right side. To attach, snap it onto the metal finger. Simply pull up to remove.

Note: the metal finger can be found between the cushion and arm.

Do not use both Power Levers at the same time.

Operating Instructions

After you set up your Risedale, position it in such a way that no one will trip over the cord, and plug it in the power outlet.



Now, sit in the Risedale. If your feet are not comfortably flat on the floor, you may need to remove the 1.5 inch leg extensions (see Assembly Instructions page 5).

Next, push and hold the Power Lever with your thumb to rise from the seated position.

Hold on to the arms of the chair.



To descend to the seated position, pull and hold the Power Lever with your index finger. Again, hold on to the arms of the Risedale.

Note: To reduce the risk of electric shock, you will notice that the Risedale has a polarized plug (one blade is wider than the other), which will only fit into the outlet one way. If the plug

does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

Note: The Power Lever will work on your right or left hand side. When reattaching the lever, press it firmly onto the metal finger.

Warning: Do not install both Power Levers at the same time.

Caution: To retrieve an object that has fallen under the cushion, first raise the seat cushion up, then unplug the power cord, and reach under the cushion from either side to retrieve the object.

Care and Maintenance

Lifting Mechanism

Your Risedale lifting mechanism has no user serviceable parts and does not require any routine maintenance. With proper use and care, the lift mechanism and actuator should give you years of reliable service.

Contact your dealer or the store you bought your Risedale from if the lifting mechanism does not function properly.

Note: The Risedale is designed for a single user weighing less than 300 lb (136 kg). Any other use will void the warranty.

Fabric Care

The fabric on your Risedale is made from 53% Acrylic and 47% Polyester.

It is important to keep your Risedale upholstery clean to ensure longest wear and best appearance. To prevent overall soil, we recommend frequent vacuuming or light brushing to remove dust and grime.

Note: Never use a stiff fiber or metal brush that could damage the upholstery.

Fabric should be cleaned ONLY using water-based cleaning agents or foam and lukewarm water. The fabric is shrink resistant, and run resistant, but you should always TEST on a place that doesn't show before using any unproven solvent – just in case.

Note: Do not remove the cushion stuffing when cleaning.

For best overall cleaning results, we recommend using a professional furniture cleaning service.

Note: Do not use dry-cleaning solvents on your Risedale upholstery.

Direct sunlight will fade any fabric. To avoid fading, never place your Risedale where it is exposed to the sun's direct rays.

Care and Maintenance cont'd

Stain Removal

Prompt attention to stains and spots is important, as they are hard to remove if allowed to “set.”

Always proceed with stain cleaning steps in this order:

1. Remove excess of stain
2. Use a water soluble solvent
3. Use a water based detergent
4. Rinse with water
5. Pat dry, or dry with fan or hair dryer set to “cool”

Other Important Details:

- Use only cool or lukewarm water. Avoid hot water since it often sets stains permanently.
- Rule of thumb: never soak a fabric when cleaning it. Apply solvents and cleaning solutions as sparingly as possible.
- Work carefully from the edges of the spot toward the center to avoid enlarging the stain.
- A blotting action is preferable to a rubbing technique for stain removal. Avoid harsh rubbing.
- Fast drying helps prevent rings.

Note: If the above does not work, or the stain is large and unusual, you should have it treated by a reputable professional cleaning service.

Troubleshooting

What if my Risedale does not operate at all when I push/pull the Power Lever?

First, ensure the lever is firmly installed to the bottom of the metal finger.

Check that the power cord is plugged firmly into a properly wired wall outlet.

If the above measures fail, check your circuit breaker box as a final step before calling your dealer for service.

Where do I find the serial number on my Risedale?

The serial number is clearly marked on a label attached to the underside of your Risedale.

Warranty

Uplift Technologies Inc., through its authorized retailer/distributor/service organization, warrants the Risedale chair to the original consumer only against defects in material or workmanship as follows:

Limited Lifetime Warranty

Uplift Technologies Inc. offers a limited lifetime warranty on the chair frame and the lift mechanism. Uplift warrants that the chair frame and the lift mechanism on your Risedale will be free from defects under normal use and service for as long as the chair is in use by the original owner. This limited lifetime warranty only covers the lift mechanism against metal fatigue and defective welds, and does not cover the motor, lift actuator or electrical parts.

Uplift reserves the right to replace only the lift mechanism that may be defective and not the whole chair.

The limited lifetime warranty does not apply to any condition resulting from mis-use or abuse, or any condition resulting from incorrect or inadequate maintenance or care.

Two-Year Limited Warranty

For two (2) years from the date of purchase, Uplift will repair or replace at our option to the original purchaser any of the following parts found upon examination by an authorized representative of Uplift to be defective in material and/or workmanship: wood frame, motor, lift actuator and electrical parts.

Note: This warranty does not cover fabric, foam or labor.