



ENGLISH

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# Med-E-Lert™ Locking Automatic Pill Dispenser Easy Set-up Guide

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## MODELS

1.0PREMIUM / 1.0PREMIUM-C / 1.0PREMIUM-W



## 01 WHAT'S IN THE BOX?



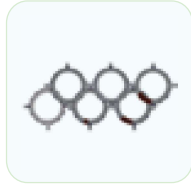
Electronic  
Medication  
Dispenser



Pill Tray



Clear and/  
or Solid  
White Lids



Six  
Dosage  
Rings



Metal  
Locking Key



Four AA  
Batteries



Set-up  
Guide

## 02 INTENDED USE

The Med-E-Lert™ Automatic Pill Dispenser is designed to assist you with the organization of your medications, along with reminding you when to take them. This pill dispenser is designed to assist with medication adherence, offering you and your loved one additional peace of mind.

## 03 SET-UP INSTRUCTIONS

### Turning the Unit on



1. Remove the four AA batteries from packaging.
2. Remove the battery panel on the underside of the unit.
3. Insert the four AA batteries properly into the device and replace the battery panel.
4. Flip the unit over and the display should be functional.

### Unlocking/Locking the Device



The Med-E-Lert™ has a safety feature to reduce the chances of theft and/or tampering. It comes with a custom barrel key that allows you to lock and unlock the device, allowing access to the pill tray and controls.

1. On the bottom of the device, align and insert the barrel key into its lock.
2. Turn the key a quarter turn to the right to unlock the device.
3. Turn the key a quarter turn to the left to lock the device.

## Opening the Lid



Now that the device is on and unlocked, you will need to gain access to the controls on the interface through opening the lid.

1. Ensure that your device is unlocked.
2. Press inward on the tab on the front of the machine (it is part of the lid).
3. Making a pinching motion with your thumb and index finger, grasp the lid through the dispensing window and pull upward.

## Display Layout

This diagram describes the meanings of symbols/ icons found on the display:



## 12/24-Hour Formats



The Med-E-Lert™ defaults to a 24-hour format, also commonly referred to as military time. The “AM” or “PM” symbol will appear to the right of the time when the clock is in 12-hour format.

1. Press and hold buttons 2 and 3 simultaneously to switch between formats.

## Setting the Time



Now that you have selected the time format, it is time to set the clock on your Med-E-Lert™.

1. Press and hold down button 1 until the hour digits blink.
  - » Go down by one hour: press and quickly release button.
  - » Scroll down hours quickly: press and hold down button 2.
  - » Go up by one hour: press and quickly release button 3.
  - » Scroll up hours quickly: press and hold down button 3.
2. Once the hour is selected, press and quickly release button 1 to finalize the hour and move to set the minutes.
  - » Go down by one minute: press and quickly release button 2.
  - » Scroll down minutes quickly: press and hold down button 2.

- » Go up by one minute: press and quickly release button 3.
- » Scroll up minutes quickly: press and hold down button 3.

3. Press and hold button 1 for several seconds to finalize the time and return to the main

## Setting the Alarm(s)



Now that your time is set, you need to set your alarm(s). You can set up to six alarms to meet your needs.

1. Press and quickly release button 1 and four hyphens should start blinking on the screen, along with "A1" at the top left of the screen.
  - » Go down by one hour: press and quickly release button 2.
  - » Scroll down hours quickly: press and hold down button 2.
  - » Go up by one hour: press and quickly release button 3.

- » Scroll up hours quickly: press and hold down button 3.
2. Once the hour is selected, press button 1 again to finalize and move to set the minutes.
    - » Go down by one minute: press and quickly release button 2.
    - » Scroll down minutes quickly: press and hold down button 2.
    - » Go up by one minute: press and quickly release button 3.
    - » Scroll up minutes quickly: press and hold down button 3.
  3. Once the hours and minutes have been selected for scheduled event(s), press and quickly release button 1 to move the next alarm.
  4. Repeat steps one and two through the remaining five alarms if necessary.
    - » If you do not need additional alarms, press and quickly release button 1 through each

- remaining alarm to skip them (2-6).
- » After you press button 1 after the sixth alarm, you will return to the main screen.
- » If you need to remove alarms, simply go to the alarm that you would like to remove and take the hours back until you only see four

## Setting the Alarm Tone



You can choose between three alarm tones or a silent mode. The silent mode does not allow an audible alarm to trigger, but still allows the light to flash during the scheduled alarms.

1. Press and hold down button 3.
2. To move between alarm tones, while holding down button 3, press button 1.



On the display, you will see the letter “a” in a circle. This is the first alarm tone. There are three alarm tones, which are displayed on the screen with letters “a,” “b,” or “c” within a circle, indicating which tone is chosen.

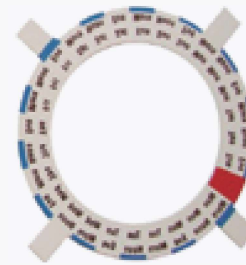
- Each time you press button 1 while holding down button 3 will cycle you to the next alarm tone. If you do not see a letter within a circle, that means the audible alarm is turned off and the visual alarm is on.

## Loading Your Medication



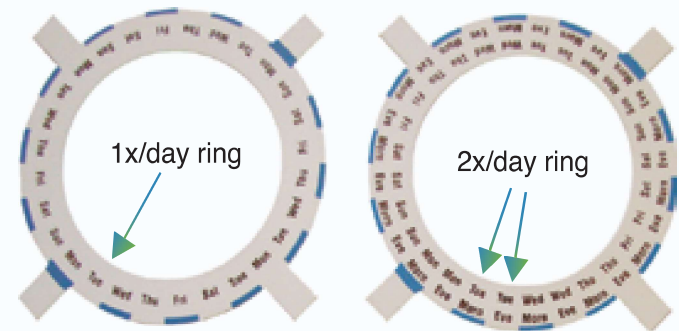
Now that we have set up the time and alarms, it is time to select the appropriate dosage ring to guide you where to place your medication(s).

*(Tip: group your medications/supplements by the time of day that you take them; this will assist you when it comes time to place them into the pill tray.)*



Note: some dosage rings have a red portion; do not place medication into the corresponding compartments, as those slots should remain empty.

(Tip: the amount of days that is repeated consecutively on any given dosage ring is the medications dosages per day. For example, if the maximum times a day you take any given medication is twice per day, you want to select the dosage ring that repeats each day of the week twice: Mon Morn/Mon Eve; Tue Morn/Tue Eve, etc.)





- » One dosage a day refills every 28 days.
- » Two dosages a day refills every 14 days.
- » Three dosages a day refills every 9 days.
- » Four dosages a day refills every 7 days.
- » Five dosages a day refills every 5 days.
- » Six dosages a day refills every 4 days.

1. Choose the appropriate dosage ring to meet your medication taking needs and tear it from its perforations.

2. Fold the tabs down on the dosage ring.

3. Place the dosage ring on the pill tray. (Note: it should circle around the interface in the center.)



» (Tip: to further secure the dosage ring onto the Med-E-Lert™, you may use double-sided adhesive tape “underneath the selected dosage ring’s tabs.”)

4. Wipe down the pill tray with a warm damp cloth/sponge to clean it, then dry it before inserting medications into compartments.



5. Place your medication into the compartments, and use the dosage ring as a guide as to where to place each medication.

## Turning off the Alarm



Pick up the unit and tilt it to dispense contents out of the window on the lid.

## Low Battery Alert and Standby Mode

When the batteries are lower than 4.0V, both the red light and low battery icon that appears at the top right of the screen will begin to blink, alerting you to change the batteries.

- » (Note: this icon will only display once it is time to replace your batteries; all four AA batteries must be replaced with new ones and oriented in the correct direction.)
- » If there is no operation performed for one minute, the Med-E-Lert™ will go into standby/sleep mode to save battery life. To wake up your unit before a scheduled event, either pick it up and tilt it as if you were dispensing medication or press and quickly release button 3 on the interface.



## 04 GENERAL INFORMATION

Model	1.0PREMIUM-C	1.0PREMIUM-W	1.0PREMIUM
UPC	860001703436	860001703443	860001703405
Lid Type	Clear	White	Clear and White
Programmable Alarms	6		
Contents Capacity	Up to 18 baby aspirin-sized pills		
FSA Eligible	Yes		
HCPCS Code	A9270		



## 05 QUICK Q & AS

**Q:** What do I do if I see “ERR” on my screen?

**A:** This can be caused by three instances:

- 1) The pill tray has become jammed. Open the device to check the pill tray for obstructions and remove them if found;
- 2) There may be an issue with the batteries, either needing to be replaced or came loose in their compartment;
- 3) The tray has become askew from the rotation gear. Check to see if the tray seems loose and does not feel affixed to the unit. It always helps to take it out and put it back in and check if it feels secure in place; do not use too much force when checking or you may damage the rotation gear.



**Q:** What do I do if my pill tray rotates and skips compartments?

**A:** Check your alarms' settings. If there are two or more alarms scheduled for the same time, the compartment will skip that quantity of compartments during a scheduled event.

**Q:** What do I do if my screen will not turn on?

**A:** Ensure that all batteries are secure inside the battery compartment and oriented correctly. If your device still does not turn on after checking these, remove all four batteries from the device and replace them with four brand new batteries.

**Q:** What do I do if the alarm will not turn off?

**A:** Remove all four batteries and leave them outside of the device for one to two hours; afterwards, make sure to replace them with four brand new batteries. If this does not work, gently tap the underside of the device, as the motion switch may get have gotten stuck when tipping the unit to dispense medications.

**Q:** Why does the week start on Monday after the red slot on dosage rings?

**A:** The week starts on Monday internationally.



## 06 WARRANTY INFORMATION

The Med-E-Lert™ comes with a one year limited warranty. Please note that the following circumstances may void your warranty; warranty is non-transferable; unauthorized resale of this product is prohibited and voids warranty.

- » Failure to insert and orient batteries correctly and using all new, matching batteries may void warranty.
- » Forcing rotation of the tray may harm the unit and void warranty.
- » Immersing unit in liquid or placing it in a dishwasher may void warranty.
- » Using chemicals or solvents to clean the unit may void warranty.
- » Any abuse of the unit, including drop damage, may void the warranty.
- » Keeping the unit in or around a heat source/ microwave may void warranty.
- » Keeping unit in direct sunlight or under ultraviolet light may void warranty.
- » Placing liquid or powder substances into compartments may void warranty.



» Using this product for anything other than its intended purpose may void warranty.

## 07 ATTENTION

- » Disclaimer: this product is not intended for use in the diagnosis of disease or other conditions, in the cure, mitigation, treatment, or prevention of disease.
- » After five minutes of nonuse, the Med-E-Lert™ will go into standby mode and shut down the display. Press button 3 or tip the unit to wake up the machine. To put the machine back into sleep mode to extend battery life, simply press button 2.
- » If the device is left upside down for one minute, the unit will chirp until the Med-E-Lert™ is turned back to its normal position. If it remains upside down and it is time for a medication event to occur, the pill tray will not rotate until it is returned to its normal state.



## 08 REPLACEMENT PARTS

Replacement Part:	SKU:
Key	KEY
Pill Tray	PILL-TRAY
Dosage Rings	RINGS
Clear Lid	CLEAR-LID
Solid White Lid	WHITE-LID

» If you find that you need a larger dispenser for your or a loved one's needs, we offer the Med-E-Lert™ XL model which offers substantially larger, deeper compartments, a larger screen, softer buttons, enhanced durability, and much more!

[help@mededispenser.com](mailto:help@mededispenser.com)

+1 (801) 285-8011

9265 South Highland Dr., #900250, Sandy,

UT 84093, United States

[www.medelert.com](http://www.medelert.com)



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